

PORODO



Porodo

**Portable Quad
Comfort Massager**

SKU: PD-4HMSG

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Before installing and using the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.

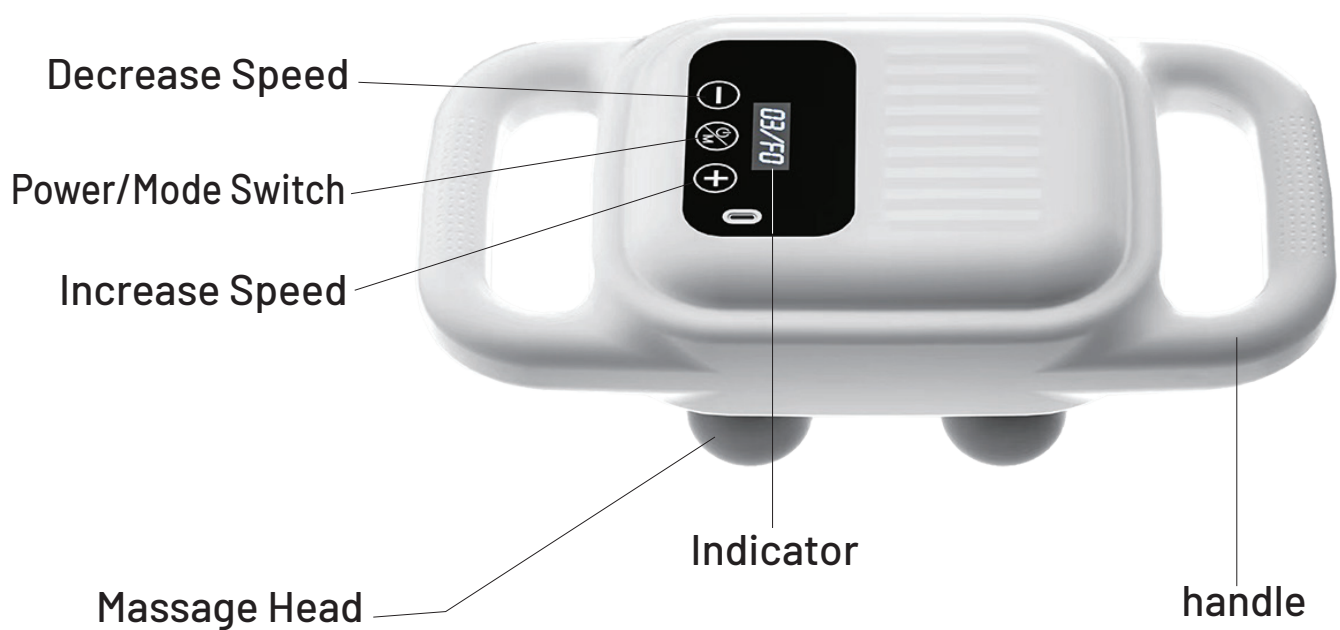
Features

FOUR-HEAD DESIGN: Offers comprehensive coverage for ultimate relaxation and relief from muscle tension.

DIGITAL DISPLAY: Effortlessly switch between modes and speeds using the intuitive, easy-access touch controls for tailored comfort.

4-SPEED MASSAGER: Allows for customized intensity levels to achieve either gentle relaxation or deep tissue massage.

Product Overview



Usage Prohibitions

1. Do not use this product if you have a pacemaker, defibrillator, or a central venous catheter inserted through a peripheral vein.
2. This product is not suitable for individuals with any acute or chronic infectious diseases, high fevers, osteomyelitis, tuberculous arthritis, acute abdominal conditions, infectious skin diseases, various skin ulcers, sores, acute scalding, or any severe conditions affecting diabetic patients or sites of new fractures or trauma.

3. This product is not suitable for children under 6 years old. Teenagers over 6 years but under 18 years should only use it under adult supervision.
4. Women, particularly during pregnancy and breastfeeding, should avoid using the product on the torso or should only use it under the guidance of a physio-therapist.
5. Individuals with bleeding disorders such as thrombocytopenia are prohibited from using this device.
6. This device is not intended to replace or supplement medical treatment. If you are experiencing pain, undergoing medical treatment, or using other medical devices, always consult your physician before use.
7. Before using this product, please verify that the voltage of the product matches the local power supply and that the power plug is compatible with your electrical sockets.

Instructions for Use

1. Long press for 1 second to power ON the device.
 2. Press and hold the device for 2 seconds to turn it OFF.
- Note:** This device features a total of 4 speed settings.
3. The device features three massaging modes: F0 is a uniform massage mode, F1 is a pulse massage mode, and F2 is a gap-style massage mode.
 4. The screen displays a status circle which changes to "FULL" when the device is fully charged.
 5. The default operation time is set to 15 minutes.

Precautions

1. Before using this machine for the first time, please ensure it is fully charged.
2. When not in use for extended periods, store the device with a full charge, turn off the power switch, and keep the product in its original packaging in a safe, dry, and cool environment.
3. It is recommended to charge the product every six months when not in regular use, to prevent battery damage due to power depletion.
4. If the battery level falls below 20 %, a flashing light will indicate the need to charge the machine promptly. Continually operating the battery at low levels

may reduce its capacity over time.

5. This machine features a 15-minute automatic shut-off function to ensure safe usage intervals. After each 15-minute session, it is advised to move the device slowly back and forth, avoiding prolonged use on any single area to prevent soft tissue damage.

6. This machine does not support charging while in use. Please refrain from starting a massage session during the charging process.

7. During charging, the indicator light will flash and display the current power level. When fully charged, the display will show 99. The typical charging time is approximately 3 hours. For safety reasons, it is crucial not to charge the device continuously for more than 8 hours.

8. The exterior of the machine can be cleaned using a damp cloth. It is strictly prohibited to use alcohol, chemical cleaners, or organic solvents for cleaning, as these substances may damage the paint finish.

Specifications

Product Name	Porodo Portable Quad Comfort Massager
SKU	PD-4HMSG
Battery	2000mAh
Power	10W
Voltage/Current	DC 12V/2A
Net Weight	1300gr
Dimensions	300×160×130mm
Working Time	15min/session, Total Time: 1.5h
Charging Time	3h
Charging Port	Type-C
Speed Levels	4
No. Modes	3

Safety Warnings

1. Do not immerse the product in water. If it accidentally becomes submerged, promptly send it for inspection.
2. Keep the product away from fire sources; do not place it in or near fire.
3. Avoid using the product on bone joints. It is intended for use only on soft tissues of the body to avoid causing pain or discomfort.
4. The maximum charging voltage for this product is 5V. Do not use a charger with a voltage exceeding 5V.
5. Use only original massage heads and batteries with this product to ensure safety and functionality.
6. Do not intentionally drop this product.
7. It is prohibited to disassemble the screws or attempt to disassemble this product in any way.
8. Never cover the muzzle of the gun or allow small debris to enter the muzzle to prevent any risk of danger.
9. Do not use this product if it is damaged or emits abnormal sounds.
10. Avoid using this product when your hands are wet or in proximity to water sources, such as in kitchens or bathrooms.
11. Do not block or press the vent during use; ensure the vent remains clear to maintain proper air flow.

Troubleshooting

Problem 1: Product Does Not Turn On

Solutions:

- 1.1 Battery Check: Verify that the battery is sufficiently charged before use. It is advisable to fully charge the battery before its initial use.
- 1.2 Battery Damage: If the product has been inactive for a prolonged period and will not turn on, the battery may have suffered power loss damage. In such cases, return the device to the manufacturer for a replacement battery. Please note that replacement due to improper use or negligence is chargeable.
- 1.3 Connection Issues: If the device becomes suddenly unresponsive, check for potential connection issues. Devices with poor contact may be eligible for complimentary repair under the warranty.

Problem 2: Abnormal Noise During Operation

Solutions:

2.1 Run-in Period Noise: It is normal for the new machine to emit slight noises during the initial run-in period.

2.2 Noticeable Noise: If the noise level is unusually high and seems abnormal, please arrange for the machine to be inspected by the manufacturer.

Problem 3: Light is On but Product Does Not Work

Solution:

Potential Motor or Connection Issue: If the product's light is active but it does not function, this could indicate motor damage or an internal connectivity problem. In such cases, the product should be sent to authorized service centers for repair.

Warranty

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **<https://porodo.net/warranty>** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:

<https://www.porodo.net/warranty>

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

info@porodo.net

Website: **porodo.net**

Service Support: **support@porodo.net**

Instagram: **[porodo](https://www.instagram.com/porodo)**