

porodo



PD-K4GSW
User Manual
4G SMARTWATCH - VIDEO CALLS

Items of insert in package and specifications

Items of insert in package:

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USB Cable	1
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screw driver	1
SIM Kits	1

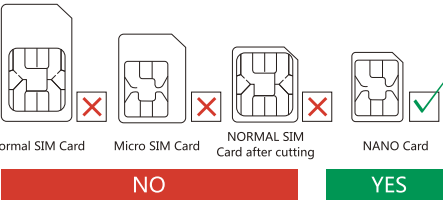
Specifications:

Product: 4G Smart watch
Model: PD-K4GSW
Charging Volt: 5V
Working Temperature: -20°C-60°C
Networks supported: 2G GSM, 3G WCDM and 4G TDD/FDD-LTE

Operation Manual

1. Get a Nano SIM card

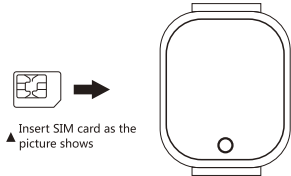
1) Prepare for a Nano SIM card firstly and the phone card package should include internet flux and voice call. You can buy it from local telecom operators. Please inquiry presale customer service if you have any questions.
2) The SIM card must support 4G network with data streaming and airtime



Operation Manual

2. Inserting SIM card

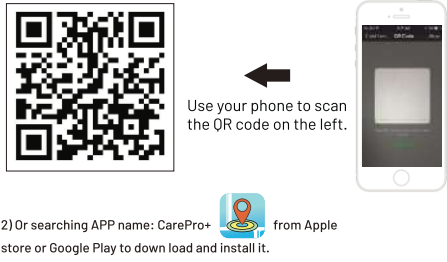
1): Inserting method: open the rubber cover, put the card into the slot, chip facing up. (Note: Before put SIM card, please turn off the watch.)
2): Reboot the watch after inserting the card successfully, then wait for the signal and start to operate following the next step.



Operation Manual

3. Download the APP

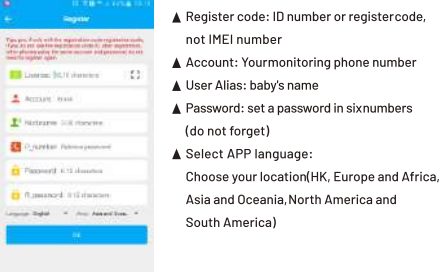
1): Open your WeChat and scan the QR code below, download and install it.



Operation Manual

4. Register

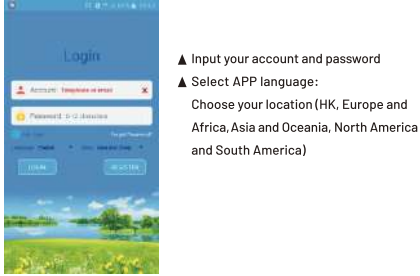
1): When the installation is completed, start to register your personal account.



Operation Manual

5. Log in

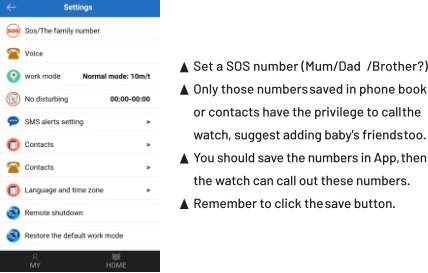
After registration, try to log in.



Operation Manual

6. Setting

1): Log in and find the setting, click the phone book or contacts and save the numbers you need. The same goes for the other functions.



Operation Manual

7. Calling

A. Call from watch: 1) Use your finger slide the screen from left or right side to find phone book interface, click it then will see phone numbers saved by APP, and then choose the number you need to call.
2) Long press button 1 it will automatically call 3 SOS numbers one by one until get answer, if not then will call second round. 3) Short press button 1 to cancel the call.
B. Phone call the watch: dial your kid's phone number to make calling, press button 2 to receive call and press button 1 to cancel.



Operation Manual

8. Body temperature measurement

After wear the watch above 5 minutes, please find the watch body temperature measurement interface and click starting body temperature measurement, it will show body temperature parameter in 5s and also upload to APP.



Operation Manual

9. Location

1): Turn on the watch and make sure that it got signal.
2): Open the map on APP, click the location then it will show your baby's real-time position.

Notes: If the watch is indoors, it usually positions itself via LBS or WIFI, and the deviation is inevitable, which depends on the distance between the watch and Base Station and the environment as well. If you're outside, it switches to GPS automatically, the range of deviation will also be narrowed, but it will still become unstable while the watch is moved, which is normal. You can't regard it as quality issues, won't be listed in After-sales service.

FAQ Center

Few points need to be confirmed about the SIM card

- 1: Has GPRS Network
- 2: Has 4G data streaming
- 3: Can show callers ID

FAQ:

1. Even if you inserted the SIM card, it still got no signal
1): Check the card's type and size to see if it's right, also check if the card has 4G network.
2): Check the card to see if it's inserted properly. First shut down the watch, second, insert the card, then reboot.
2. When you save the numbers it indicates that the device cannot connect the network.
1): Is there any signal after inserting the card, please check, and can the watch ring when receiving a phone call.
2): Check whether the watch is on or not. (Before using the APP, the watch must be on)

FAQ Center

- 3): Make sure that the SIM card has the data package and make sure you have paid the phone charge and the SIM card is available to call.
- 4): Check whether the watch ID matches the ID on the tags or not.
- 5): If still not working, please send pw, 123456, ts # to the number that inserted in watch, then your phone will receive a message from your watch, please send the message and the rear cover of the watch to your local dealer, they will solve this problem as soon as possible.
3. When you call the watch, it reminds you the number you have dialed is busy, please try again later.
1): Is there any signal after inserting the card, please check.
2): Please check you have saved phone numbers on your APP.
3): Check if you have turned on the DO NOT DISTURB in App and set a time, if yes, please switch to OFF.

FAQ Center

4. The time cannot update automatically.
When you manage inserting the card (must have data), the watch will update the time automatically, which might take a few minutes. If not, please send pw, 123456, ntp servers, 121.43.18.218, 8089# via your phone to the watch, once your phone got answer, reboot the watch.
5. The positioning function is not working.
1): Go outside and try again.
2): Once the watch goes to SLEEP MODE, it will switch to SAVE POWER MODE, which means the function of uploading data is OFF; at this time, you can refresh the positioning and shake the watch to wake it up.
6. Neither charger nor boot
The battery enters into a self-protection mode, do as the following step by step:
1): Try another USB Cable to see if the original one was damaged.

FAQ Center

- 2): Press the POWER key for 8 seconds, then recharge, it will indicate recharging on the watch after 1 minute, at this time you can reboot.
- 3): If still not working, the watch has a recovery time, after two days, it has no power and then recharge it, it should be work.
7. No voice on watch or phone.
Check the volume + while calling. If the watch switches to max, still no voice, the speaker must be damaged, it needs to be repaired.
8. The watch cannot receive any call.
Apply to your local operator for a function of showing callers ID.
9. When using the watch to call, it indicates that it cannot connect
Check the GSM signal, it shows on the screen. If not, maybe your SIM card has loosened, try to reload again.

FAQ Center

10. How to remove PIN lock screen after installing SIM card.
Please set smartphone to remove, Setting → Security & Privacy → Set SIM lock, then turn off "Lock SIM card" as per below picture.

